

## Data Sheet



## Hosted Application Services

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### Hosted Applications Services Features:

- Data Centre Hosting Environment
- Fault Resilient Network Infrastructure
- Scalable & Flexible Internet Bandwidth Provision
- Scaleable & Flexible Data Storage
- SLA Backed Service Availability
- Guaranteed Internet Bandwidth
- 24/7 Network Operations Centre Management & Support
- Service Management, Usage & Availability Reports
- Fully Maintained Environment
- Web Server Hosting
- Exchange Email Server Hosting
- Database Server Hosting
- Microsoft Applications Hosting
- Local & Off-site Data Back-Up Services

### Hosted Applications Services

Managing business critical web applications and Internet facing business services can be an expensive, time consuming and complex task to deliver in-house. Investments in people, equipment, security and space can make conducting business effectively with your customers, employees and suppliers a significant financial commitment.

Knowledge's Dedicated Hosting Services provides you with a cost effective method of delivering your key business applications without the capital investment commitment of in-house solutions.

We host your servers and Internet business applications within our highly secure data centres which are fully compliant to ISO Information Security standards with environmental controls, fault tolerant server designs and network redundancy which ensures maximum performance and uptime for your business critical services.

Delivering an end-to-end, tier one solution for all of our customers is what our Hosted Applications Services are all about. Using only best of breed equipment from leading server and network manufacturers, we provide you with a robust, industry strength range of SLA guarantees to ensure absolute service confidence.

24/7 management and support provides you with round the clock access to your business services. Our ISO 9002 and ITIL quality accredited Network Operations Centre provides you with state of the art service and support, all delivered by highly experienced and industry accredited professionals.

You can also drive additional business value by adding Internet, voice and business communications to your hosted applications over a single, cost efficient, all-in-one network infrastructure for your organisation. In addition, you can create a variety of Internet facing and private IP-VPN network services to allow multiple sites, remote employees, customers and suppliers safe and secure access to centralised and cost effective business systems.



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