

Data Sheet



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Dedicated Internet Access Connectivity Features:-

- Dedicated Point-to-Point (1:1) Internet Communications
- Unlimited Internet Usage With No Download Restrictions
- Scalable and Flexible Internet Bandwidth Provision
- On-site fully managed Cisco Router
- On-Line Usage Reports & Statistics
- ITIL & Information Security ISO Service & Delivery Standards
- 24-hour Service Monitoring & Alert Notification
- Industry Strength Service Level Agreements (SLA's)
- Primary and Secondary DNS Resolution and Management
- Fully BGP-4 (Border Gateway Protocol) Enabled



Dedicated Internet Access Services (DIA)

Dedicated Internet Connectivity – Superior Service by Design

Our dedicated point-to-point Internet connectivity services deliver on the most demanding of Internet applications. With circuits ranging from 64kbs to 1000Mb across our high performance IP network. Customers have the flexibility to add additional internet bandwidth as business needs dictate.

Speed, service and reliability are the cornerstones of our Dedicated Internet Access capabilities. Your Internet connectivity services are delivered to exacting standards, conforming to ITIL and Information Security ISO quality accredited standards and are deployed within Data Centre environments across our network for absolute service confidence.

Such exacting standards allow us to guarantee your DIA services to 99.94% service availability as standard and you also have the reassurance of an industry strength SLA guarantee for complete service assurance.

Our DIA services deliver on everything you would expect of a tier one service provider including IP addressing, primary and secondary domain name services, multiple interconnect gateways with BGP-4 as standard, network fault tolerance and service redundancy capabilities.

Our Network Operations Centre provides you with 24/7 technical support from industry accredited experts who are on hand to deal with your service and support requests effectively and efficiently.

You can also enhance and expand your DIA services with a range of complimentary and productivity enhancing service upgrades including:-

- Managed Co-Location Services
- IP Voice Telephony Services
- Exchange & Outlook Email Hosting
- Data Centre Hosted Applications
- Disaster Recovery Services
- Off-Site Data Backup & Archiving Services



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